DELFIN CHANGELOG LATEST VERSION 8.92

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UPDATES FROM 8.91

DebiCheck Auto Reschedule:

- » Added NuPay's DebiCheck transaction type TT1 and TT3 for auto-rescheduling on batch receipting if the transaction failed.
- » It is linked to the below setting on Setup > General > Control > Paysystem settings > NuPay paysystem integration, as illustrated in the figure below;

Paysystem settings		
Force AEDO card bin list check	×	
Disable Never register on paysystem screen	✓	
Loan Mantenance on loan creation	1	
Show employer tracking settings	Image: A start of the start	
ALLPS paysystem integration		
NuPay paysystem integration		
Auto Reschedule Insufficient Funds to next period As		
Nupay POS Merchant number (Blank for default)		

» If any TT1 or TT3 transaction failed due to insufficient funds, then those instalments will either be always rescheduled, not rescheduled or an option that will ask the action to execute.

NEW FEATURES IN 8.92:

Document Colour and Quality

- » A new feature has been added on Delfin to enhance the quality of logos on documentation that are saved.
- » The new feature was added @: Delfin > Setup > Loans > Loan Documents
- » A user has the option of selecting whether the document should be saved in black & white or colour and the quality.

Loan type list											
SHORT TERM											
EMERGENCY											
SCHOOL											
PUBLIC INTEREST											
SHORT < 400											
UNSECURED											
WATER											
CELLPHONE CONTRACT											
Document definition for SH	ORT TERM					C		^		5	
Document definition for SH	ORT TERM					· (*		5	
Document definition for SH	ORT TERM	1				(Rules	*	Document	Format	-
Document definition for SH	ORT TERM	Auto	Cost	Copies	PrintWhen	Rule	Rules Saving and Signing	 Repay method 	Document 1	Format	Remote IC
Document definition for SH	ORT TERM Identification Language ENGLISH	Auto	Cost 0.00	Copies	Print When All loans	Rule	Rules Saving and Signing SAVE	* Repay method	Document I Colour Black and White	Format Quality 100	Bemote IE
Document definition for SH	DRT TERM Identification Language S ENGLISH T ENGLISH	Auto	Cost 0.00	Copies	Pint When All loans All loans	Rule	Rules Saving and Signing SAVE SAVE	Repay method	Document 1 Colour Black and White Black and White	Format Quality 100 100	Remote IC

- » This will only affect documents that are saved.
- » The colour is defaulted to black & white and quality to 100, on new document creation and on update to this Delfin version.
- » The quality cannot be less than 1 or more than 100, if a user captures any value outside this range an error message will pop up as depicted in the screen shot below:

Delfin Dev	/elopment Release	×
8	0 is not a valid value for field 'QUALITY'. The allowed range is 1 to 100.	
	ОК	



Separated Journal Pastel Codes:

» New codes for each Overpayment Pastel account can be set-up @: Setup > Integration > General Ledger;

Category : JOURNAL LOAN			
CAPITAL	JCapDt	JCapKt	JOURNAL LOAN CAPITAL
INTEREST	JIntDt	JIntKt	JOURNAL LOAN INTEREST
COST	JCostDt	JCostKt	JOURNAL LOAN COST
OVERPAYMENT	JO verPayDt	IOverPayKt	JOURNAL LOAN OVERPAYMENT
INITIATION FEE	JIniDt	JIniKt	JOURNAL LOAN INITIATION FEE
	10.01	10 11	

» The Overpayment option now has an additional button to set-up each refund method for both debits and credits

Account	Payment type
Refund Dt Journal	REFUND: Journal
Refund Dt Cash	REFUND: Cash payment
Refund Dt Bank	REFUND: Bank transfer
Refund Dt Nucard	REFUND: Nucard

» Which will include the separate codes when the General Ledger under Management > Export > General Ledger Summary / Detail, are exported;

Application •	Close Selected R	eport Close All F	leports			🔘 E <u>x</u> it
Options Ge	neral Ledger Detail					
Date	Debit	Credit	Reference	Description	Amount	Source
02/10/2019	Refund Dt Bank	Refund Cr Bank	J2	REFUND: Bank transfer	R 100.00	Loan: Overpayment
02/10/2019	Refund Dt Bank	Refund Cr Bank	J2	test2	-R 100.00	Loan: Overpayment
02/10/2019	Refund Dt Journal	Refund Cr Journal	J5	REFUND: Journal	R 100.00	Loan: Overpayment
02/10/2019	Refund Dt Journal	Refund Cr Journal	J5	test3	-R 100.00	Loan: Overpayment
02/10/2019	Refund Dt Nucard	Refund Cr Nucard	J6	REFUND: Nucard	R 100.00	Loan: Overpayment
02/10/2019	Refund Dt Bank	Refund Cr Bank	J3	REFUND: Bank transfer	R 24.55	Loan: Overpayment
02/10/2019	Refund Dt Bank	Refund Cr Bank	J3	test	-R 24.55	Loan: Overpayment
02/10/2019	Refund Dt Cash	Refund Cr Cash	J4	REFUND: Cash payment	R 24.55	Loan: Overpayment

Branch Serial to Age Analysis Split Report:

 The Branch's Serial as registered with Delter, has now been added to the Summary Age Analysis (Split) report. To view the change, go to Application > Management > Age Analysis
 > Summary Age Analysis (Split);



🛃 Delfin - Sum	mary Age Analysis (Split)					-		×
Application -	Close Selected Report	Close All Reports						0 E <u>x</u> it
Options Detail Ag	e Analysis (Split) Summary Ag	e Analysis (Split)						
Loans					Report Parar	neters		
Age Analysis					No	o Parai	nete	rs
Manager Age Analysis						💋 Run R	leport	
Summary Age Analysis								
Summary Age Analysis (Split)								
Detail Age Analysis								
Detail Age Analysis (Spl	it)							

» The Branch Serial will be located at the very first column;

🛃 Delfin - Summary Age Analysis (Split)	Portain - Summary Age Analysis (Split)					
Application Close Selected Report Close All Reports						
Options Detail Age Analysis (Split) Summary Age Analysis (Spli	t)					
🗧 🔁 🖸 🕼 Print 🕶 Grid 👻 Export 👻						
Prove Social Client A Learn Tune	Name	Palanaa				
Interview Interview <t< td=""><td>TESTER</td><td>162,665.47</td></t<>	TESTER	162,665.47				

Reprint of the "Due to Client" page:

» The "Due to Client" page that is printable during the new loan creation process can now be reprinted @ Reports > Reprint > Reprint Due to Client;

🧬 Delfin -	1111-1111								Г
Application	n • Client • Transa	ctions • Tasks • C	ashbox 🔹 Payp	point 🕶 隆	, Re	eports · Affordabilit	y Chec	k ▼ System ▼	
		🗈 🐴 Query 🕶 🚹	2,665.47 除	New Lc 🖁		Debt collection	→ Di	iary 🕶	
Client No:	ID No.:	Birth Dat	te: 07/11/1984		ŝ,	Loan	> ite	25	
Title: M	IR Surname: VA	۱P		Employ D	2	Loan Transactions			
Name: TE	ESTER	Initals:	T Age: 34	Bank D	£.	Instalments	•		
Nick Name: TE	ESTER 1	Number -	of dependants: 0	ABSA Bank Bi	£.	Client	•		
Category:	ALL	Language: ENGLISH		ABSA E D	1	Employer	ъĽ		
Nationality: 50	OUTH AFRICA	Country of birth: SOUTH /	AFRICA	63200: D	£.	Cashbox	- F		
Status: Ad	ictive	24/10/2019 1	CHRISTIAAN	Card N De	1	Paypoint	•		
Status Info: Ha	landed over accounts paid up					Management	•		
				De	8	Pay Systems			
🍓 Info 🛞 I	Loans (32) 💧 Client 💸	Bank 🔏 Employment	🎧 NCR Stats	🗸 Checl 👌	-		ha	ods 🚯 Insurance	
Instalments						Payout cards	- > -		
CELLPHONE C	CONTRACT			-		Reprint	+ t	Loan Contract / Quote	3.
CURTAINS					1	Desuments		Reprint 'Due to client'	/
FREE				4	E	Documents	-		
FUNERAL PLA	AN							Allps prominisory note	-
MEDIUM TERM	M (OLD LAW)						Z	Receipt for this Client	
PROJECT FINA	ANCE						1	The Descript	
PUBLIC INTER	REST						É	s Receipt	
SCHOOL									_

The reprint has the Loan Number as an addition



		CASH					
		900.00					
Check and confirm this loan creation							
Check and confirm thi Frequency:	s loan creation	TCOC Percent:	(586.6			
Check and confirm thi Frequency: Number of Payments:	MONTHLY	TCOC Percent:	(586.6 900.0			
Check and confirm thi Frequency: Number of Payments: Capital Requested:	s loan creation MONTHLY 1 900.00	TCOC Percent: Capital Granted: Interest Amount:	9.00	586.6 900.0 1			
Check and confirm thi Frequency: Number of Payments: Capital Requested: Interest Rate:	s loan creation MONTHLY 1 900.00 3.00	TCOC Percent: Capital Granted: Interest Amount: Insurance:	9.00	686.6 900.0 1			
Check and confirm thi Frequency: Number of Payments: Capital Requested: Interest Rate: Initiation Fee:	5 loan creation MONTHLY 1 900.00 3.00 135.00	TCOC Percent: Capital Granted: Interest Amount: Insurance: Capital + Interest:	9.00	586.6 900.0 1 909.0			
Check and confirm thi Frequency: Number of Payments: Capital Requested: Interest Rate: Initiation Fee: Service Fee:	s loan creation MONTHLY 1 900.00 3.00 135.00 19.35	TCOC Percent: Capital Granted: Interest Amount: Insurance: Capital + Interest: + Cost:	9.00	686.6 900.0 1 909.0 063.3			
Check and confirm thi Frequency: Number of Payments: Capital Requested: Interest Rate: Initiation Fee: Service Fee: Vat:	s loan creation MONTHLY 1 900.00 3.00 135.00 19.35 0.00	TCOC Percent: Capital Granted: Interest Amount: Insurance: Capital + Interest: + Cost: + Insurance	9.00 5.85 1,1	686.6 900.0 1 909.0 063.3 069.2			
Check and confirm thi Frequency: Number of Payments: Capital Requested: Interest Rate: Initiation Fee: Service Fee: Vat: First Instalment Date:	s loan creation MONTHLY 1 900.00 3.00 135.00 19.35 0.00 25/10/2019	TCOC Percent: Capital Granted: Interest Amount: Insurance: Capital + Interest: + Cost: + Insurance Last Instalment Date:	9.00 5.85 1,(1,(25/10	586.6 900.0 1 909.0 063.3 069.2			
Check and confirm thi Frequency: Number of Payments: Capital Requested: Interest Rate: Initiation Fee: Service Fee: Vat: First Instalment Date: Repayment Method:	s loan creation MONTHLY 1 900.00 3.00 135.00 19.35 0.00 25/10/2019 CASH	TCOC Percent: Capital Granted: Interest Amount: Insurance: Capital + Interest: + Cost: + Insurance Last Instalment Date: Due to Client:	9.00 5.85 1,4 1,4 25/10	586.6 900.0 10 909.0 063.3 069.2 0 0/2019 900.0			

» The reason for the reprint is recorded on the Application > Management > Exceptions > Loan Events, report;

🥑 Delfin	n - 1111-1	111									
Applicat	ion •	Close Selected Rep	oort Close All Reports								
Options	Loan Event	IS									
	D D Pr	int • Grid • Expo	ort •								
				E	Event					Identification	
Number 1	Loan 11793	Date Time 25/10/2019 13:56:09	Type Due to client reprint	Reason This is a test		4	Operator DELFIN	Name TESTER	Sumane VAP	Employer	

» The reprint of the "Due to Client" is also linked to a user permission that can be altered @ Setup > Users > Documents > Due to client;

pplication •		
General	lleare	
CashBox	Calla -	
Clients	🚺 🚺 🖸 🚺 🗮 🗖 🚍 🖾 🐇 Reset options 🔹 🕵 🔁 🔂 🗞 🙈	
Employers	Uter Name General Loans	
Integration	ADMIN Devend Procedures	
Loans	CHRISTIAAN Can execute	· · · · · · · · · · · · · · · · · · ·
System	RYAN Can create expenses	
Users	JOHAN Debt Collecting System	
lsers	PETER Handover	
	AASJ Can reguest statement	
	TEST Diary	
	Can use diary	
	Documents	
	Can Remove Documents	4
	Is Witness	
	Can reprint 'Due to client'	×
	General Loan Options	
	Can change paydates after loan was created	4

The permission will be defaulted to Inactive/ Off

New Namfisa Financial Return Report:

- » The new MLR-2 (Namfisa Financial Return) has been added to Delfin to allow clients to report correct data to Namfisa. The old MLR-2 report has been removed.
- » This report will also be exportable to an excel file format, as per the previous report.
- » The report can be drawn @: Application > Management > Regulatory > Regulatory Statistical Report > Select Country > Namibia.



» There are 5 sections as per the images below:

Part 7.1

umber of complaints lodge	1	
esolved		
favour of the Regulated Enti	tv	
favour of the complainant		
inresolved complaints		
mesorved complaints		
umber of debtors outstandi	ng	662
otal number of loans disburse	d during period	54
umber of Clients		2081
otal Number of clients in bool	c at last day of	363
porting (Active Clients)		
umber of loans Outstanding	z	
urrent Loans		30
oans in arrears		632
oan Disbursement Breakdo	on by Number	
ength of repayment period be	ween 1 to 30 days	37
ength of repayment period be	tween 2 months	5
ength of repayment period be	tween 3 months	2
ength of repayment period be	tween 4 months	3
engul of repayment period be	s < 12 months	1
ength of period from 12 mont	hs < 24 months	1
ength of period from 24 mont	hs < 36 months	1
ength of period from 36 mont	hs < 48 months	1
ength of period from 48 mont	hs < 60 months	1
anger of period from outmont	The purpose of the second s	1
	Part 7.2	
	Latt/.2	
otal Number of Loans by ange (Count)	Loan Disbursement E	Breakdown by Gender
\$1 - 10 000	25	rentate 7
\$10 001 - 20 000	3	3
\$20 001 - 30 000 \$20 001 - 40 000	3	1
\$30 001 - 40 000 \$40 001 - 50 000	1	3
\$50 001 - 100 000	1	2
otal Number of Loans by	Borrowers Sala	aries by Gender
\$1 - 10 000	Male	remale
\$10 001 - 20 000	3	1
\$20 001 - 30 000	18	1
\$40 001 - 40 000 \$40 001 - 50 000	10	1
\$50 001 - 100 000	2	12
	Part 15	
otal Value of Loans by	Loan Disbursement Br	eakdown by Gender
ange (Amount)	Male	Female
S1 - 10 000	42,582.00	22,239.00
S10 001 - 20 000 S20 001 - 30 000	59,999.00	60,000.00
\$20 001 - 50 000 \$30 001 - 40 000	/0,003.00	30,000.00
\$40 001 - 50 000	50,000.00	144,000,00
\$50 001 - 100 000	100,000.00	152,000.00
otal Value of Loans by	Borrowers Salar	ies by Gender
ange (Amount)	Male	Female
S1 - 10 000 S10 001 - 20 000	150.00	2,350.00
S20 001 - 30 000	447.949.00	20.000.00
\$20.001 40.000	7,400.00	30,100.00
330 001 - 40 000	900.00	44,000.00
S40 001 - 50 000	200100	
\$30 001 - 40 000 \$\$40 001 - 50 000 \$\$50 001 - 100 000	840.00	420,889.00
330 001 - 40 000 [\$40 001 - 50 000 [\$50 001 - 100 000	840.00	420,889.00
330 001 - 40 000 [\$\$40 001 - 50 000 [\$\$50 001 - 100 000	840.00	420,889.00

Part 7.3	
	Number
umber of Loans by Purpose	
isiness	2
ousing	1
uniture	1
onsumption	1
her uses	49
unber of Loans per collection method	
ayroll deduction	1
ebit order deduction	37
ash Collection	15
ther methods of Collection	1
oans written off and rescheduled	
umber of loans rescheduled	
oans in arrears	
umber of loans secured and unsecured	
cured loans	
nsecured loans	54
nder's involvement in any other type of Business	
le of furniture	
ash converting	
surance	
isurance	
surance bb collection ther (enerify)	
surance ebt collection ther (specify)	
surance ebt collection her (specify) Part 14	
urance bt collection her (specify) Part 14 sections	Amount NS'000
urance bt collection her (specify) Part 14 seriptions and dishum ensued own	Amount NS'000
aurance bbt collection her (specify) Part 14 scriptions an disbursement breakdown	Amount NS'000
surance ebt collection her (specify) Part 14 escriptions pan disbursement breakdown ngth of period from 1 month	Amount NS'000 887,408.00
surance ebt collection ther (specify) Part 14 escriptions an disbursement breakdown ength of period from 1 month ength of period from 2 months	Amount NS'000 887,408.00 61,610.00
surance ebt collection ther (specify) Part 14 escriptions on disbursement breakdown ength of period from 1 month ength of period from 2 months ength of period from 3 months	Amount NS'000 887,408.00 61,610.00 6,055.00
surance ebt collection ther (specify) Part 14 escriptions oan disbursement breakdown ength of period from 1 month ength of period from 2 months ength of period from 3 months ength of period from 4 months	Amount NS'000 887,408.00 61,610.00 6,055.00 17,105.00
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surance set collection ther (specify) Part 14 Pescriptions coan disbursement breakdown ength of period from 1 month ength of period from 2 months ength of period from 3 months ength of period from 5 months ength of period from 5 months ength of period from 5 months ength of period from 6 months ength of period from 6 months	Amount NS'000 887,408.00 61,610.00 6,055.00 17,105.00 550.00 550.00 500.00
surance ebt collection ther (specify) Part 14 escriptions on disbursement breakdown ength of period from 1 month ength of period from 2 months ength of period from 3 months ength of period from 5 months ength of period from 12 months	Amount NS'000 887,408.00 61,610.00 6,055.00 17,105.00 550.00 500.00 1,200.00
surance set collection ther (specify) Part 14 Pescriptions coan disbursement breakdown ength of period from 1 month ength of period from 2 months ength of period from 3 months ength of period from 4 months ength of period from 5 months ength of period from 6 months ength of period from 12 months ength of period from 2 months ength o	Amount NS'000 887,408.00 61,610.00 0,055.00 17,105.00 550.00 500.00 1,200.00 400.00
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surance ebt collection ther (specify) Part 14 escriptions on disbursement breakdown ength of period from 1 month ength of period from 2 months ength of period from 3 months ength of period from 5 months ength of period from 4 months ength of period from 12 months ength of period from 12 months ength of period from 36 months ength of period from 48 months ength of period from 60 months	Amount NS'000 887,408.00 61,610.00 6,055.00 17,105.00 550.00 1,200.00 1,200.00 400.00 3,600.00 1,500.00 1,500.00 1,000.00 4
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surance bebt collection ther (specify) Part 14 Descriptions coan disbursement breakdown ength of period from 1 month ength of period from 2 months ength of period from 3 months ength of period from 4 months ength of period from 5 months ength of period from 2 months ength of period from 3 months ength of period from 3 months ength of period from 4 months ength of period from 3 months ength of period from 6 months ength of period from 3 months ength of period from 6 months ength of period from 6 months ength of period from 7 months ength of period from 6 months ength o	Amount NS'000 887,408.00 61,610.00 6,055.00 17,105.00 550.00 550.00 1,200.00 400.00 1,500.00 1,500.00 1,500.00 1,500.00 1,500.00 1,500.00 1,500.00 1,000.00 1,000.00 4 20.00 30.00 10.00
surance bebt collection bther (specify) Part 14 Pescriptions cargh of period from 1 month cargh of period from 2 months cargh of period from 3 months cargh of period from 4 months cargh of period from 4 months cargh of period from 4 months cargh of period from 5 months cargh of period from 4 months cargh of period from 6 months carg	Amount NS'000 887,408.00 61,610.00 60,055.00 17,105.00 550.00 1,200.00 400.00 3,600.00 1,500.00 1,500.00 1,500.00 1,500.00 1,000.00 4 20.00 3,600.00 1,500.00 1,200.00 3,600.00 1,200.00



DebiCheck Mandate Status:

- » When committing a DebiCheck TT3 transaction VIA Connected Solutions V2 for the first time, Delfin will do the transaction without checking if the transaction was already created.
- » If any error occurs and you retry the creation of a DebiCheck TT3 CS2 transaction, then Delfin will first check if the transaction was not previously created. If Delfin gets a result that;
 - the transaction was already created, then Delfin will continue the creation without connecting to the terminal.
 - If the mandate was not created, then Delfin will call the terminal again to retry the transaction.
- » On the "**Register Later**" module, Delfin will always check if the mandate was created, because at that moment Delfin does not know if it is a retry or not.

Client status update from External account updates:

- » A new function was added to Delfin to check if a client's account/s were updated on Delter's Central Accounts server via an external update that was not channeled through Delfin.
- » This function can be executed @ Affordability Check > Check Client Bureau Status, as illustrated in the image below:



» Once the menu item is clicked, it will check if there are any account in "Handed Over" status that is still outstanding or paid up on the client's file that is currently open.

If <u>any</u> Handed over accounts are:

» Outstanding – It will prompt the end user that there are still outstanding accounts and that they need to contact their collections department if an update is required.

If <u>all</u> Handed over accounts are;

» Paid up – It will prompt the end user that the accounts are paid up and that the client's status will change to the selected status.



Configuring the function:

» The function can be activated, deactivated and configured @: Setup > General > Control > Credit Bureau Integration > Client status change from Debt collector:

Application •				
General	Control			
Banks Card types	E BL Full Collapse Full Expand			
Control Day end reports Document manager Non banking days Password policy	Identification Identification			
	Active			-
	Agency	NONE		
	Number of days that an enquiry is active	7		
	Show scoring results			×
	Filter loantypes by client credit bureau score			×
	Force Enguiry Defaults(applicable to new loa	an types]		
	Client status change from Debt collector			
	Active			×
	Can charge statuses from	3 4 5 6 7 8 9 10 11 12 13		
	Change status to	Active		
	1 General			

Elements in Setup:

- The function can be activated and deactivated.
- You can select multiple "From" statuses that the client in that status must be changed from.
- You can select only one "To" status that the client's status must change to.

The function will not execute if there are no options selected in the From and To status fields

User Permission:

» The menu item to execute the function is also linked to a user permission, this user permission can be altered @: Setup > Users > Users > General > Credit Bureau Options > Can check for debt collector status change;

	🛽 🚍 🖾 👆 Reset options 🕶 🕫 🔁 🔁 🛍 🛍	
User Name	General Loans	
ADMIN	🖃 Budget	
CHRISTIAAN	Can change budget (excluding amounts)	
RYAN	Can change budget expense amounts	
JOHAN	Can change budget income amounts	
PETER	Client as Agent	
AASJ	Can make a client an agent	
TEST	Can modify information	
JOHNNY	- Notes	
	Create	
	Delate	
	Delete another unar's notes	
	Credit bureau options	
	Can change status of open creat bureau accounts	
	Can change status of prescribing loans	
	Can check for debt collector status change	
	Communications Portal	
	Can send single SMS	
	Can send multiple SMS's (from reports)	

Both the Setup setting and user permission will default to "Inactive" on update

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SS/FINANCE News

DELTER

WORLD

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