



DELFIN CHANGELOG

VERSION 8.99

Release Date: 14/01/2022

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CHANGES FROM VERSION 8.98

Updates:

- » Fixed an issue where a certain loan payout was recorded twice on the Loan Transactions > Transactions (Grid) report.

Enhancements and New Features in V8.99:

🔗	Removed Old TCOC Percent field	3
🔗	Blocked the Removal of Critical Client Statuses.....	4
🔗	Allps DebiCheck Integration Receipts Enhancement.....	4
🔗	Insurance Tokens	5
🔗	Standalone Module.....	6
🔗	Setup.....	6
🔗	User Permissions.....	7
🔗	Standalone Module Client View.....	8
🔗	New Standalone Policy Creation.....	8
🔗	Standalone Policy Cancellation	9
🔗	Standalone Reporting	10
🔗	Standalone Granted Report	10
🔗	Standalone Last Paid Report	11

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Enhancements in V8.99:

Removed Old TCOC Percent field

Removed the old and non-NCR related **TCOC percent** and **Irregular TCOC** fields from the loan screen as depicted below:

Removed the corresponding non-NCR “**TCOC amount**” from the **Due to Client** screen as depicted below:



Blocked the Removal of Critical Client Statuses

The **Active** and **Pending** client status can no longer be edited or removed in the setup as these are critical client statuses used on client and loan creation. The Client Status setup is located at Setup > Clients > Client statuses:

Client statuses						
Statuses						
🔍 🏠 ➕ ➖ 🗑️ 🔄						
Identification			Actions			
Description	Color	Days in Status	Change client	Grant new loan	Can Print Paid Up Letter	
Pending	Black	0	✓	✓	✗	
Active	Black	0	✓	✓	✗	
Inactive	Yellow	0	✓	✓	✗	
On hold	Red	0	✓	✗	✗	
Garnished	Red	0	✓	✗	✗	
Handed over	Red	0	✓	✗	✗	
Under administration	Red	0	✓	✗	✗	
▶ Deceased	Red	0	✗	✗	✗	
Debt collection	Red	0	✗	✗	✗	
Abscond	Red	0	✗	✗	✗	
Overdue	Red	0	✗	✗	✗	

Allps DebiCheck Integration Receipts Enhancement

All DebiCheck Allps receipts imported via the integration (Transactions > Payment System > Process payment system receipts), will now be recorded per the correct transaction type and not as Allps AEDO. As per default the receipts will be recorded as follows:

- ❖ *Allps DebiCheck TT1* – RECEIPT: Allps DebiCheck TT1
- ❖ *Allps DebiCheck TT3* – RECEIPT: Allps DebiCheck TT3

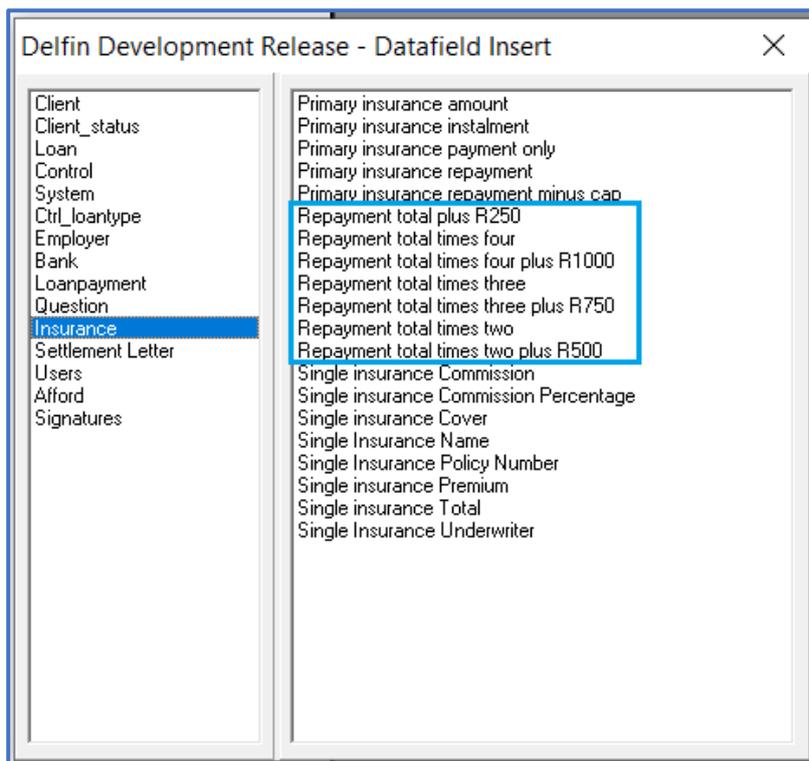
13.10.2021							
RECEIPT							
RECEIPT: ALLPS Debicheck TT1							
7514	FEZAZIE, E	11147	R7	1	-150.00		
		CHRISTIA MAIN			RECEIPT: Allps Debicheck TT1		
					PAYPOINT		
		RECEIPT: ALLPS Debicheck TT1 TOTAL:				-150.00	
RECEIPT: ALLPS Debicheck TT3							
7515	BALOYI, T	11139	R8	3	-0.34		
		CHRISTIA MAIN			RECEIPT: Allps Debicheck TT3		
					PAYPOINT		
		RECEIPT: ALLPS Debicheck TT3 TOTAL:				-0.34	
		RECEIPT TOTAL:				-150.34	



New Features in V8.99:

🔗 Insurance Tokens

New insurance tokens have been added for loan documents on the total repayment of the loan. The insurance tokens have been added to Setup > General > Document Manager > Dokman > Tokens > Insurance:



The above depicted tokens are explained further below in that order:

- » Repayment total plus R250.
- » 4 times repayment total.
- » 4 times repayment total plus R1000.
- » 3 times repayment total.
- » 3 times repayment total plus R750.
- » 2 times repayment total.
- » 2 times repayment total plus R500.



🔗 Standalone Module

The new standalone module will enable users the ability to grant insurance policies that are not linked to a loan.

🔗 Setup

The Standalone module must first be activated in the Setup > Integration> Pas Setup:

Application ▾ Exit

General
CashBox
Clients
Employers
Integration

DCS (Debt collecting)
Delter IT connections
General ledger
NuCard
Payment systems
Signature pad setup
SMS portal
VOIP portal
CPRAS Setup
PAS Setup

PAS Setup

PAS Integration

Server URL:

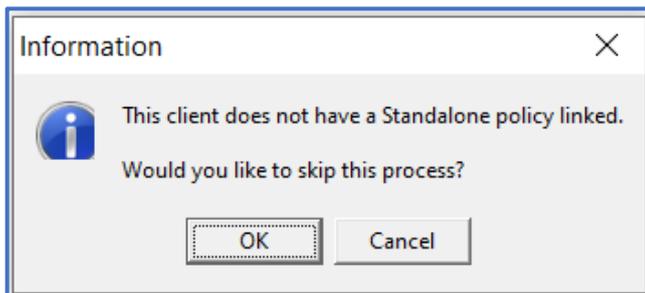
Active Force on new loan Active products:

Username:

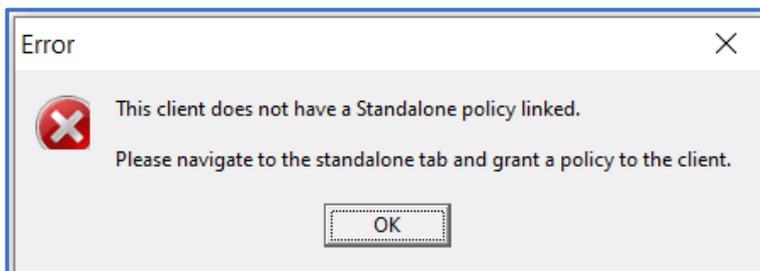
Password:

- » The PAS URL, Username and Password as set on PAS must be entered here.
- » **Force on new loan [On/Off]** – This will perform a check when the new loan process is initiated if the client has an active Standalone policy or not.

If the *Force on new loan* is ticked (on) - The following message box will pop up when a new loan is granted and if the user has permission to “**Can Skip New Loan Check**”:



- » Should the user not have permission to “**Can Skip New Loan Check**” of a standalone policy, the following message box will pop up alerting the user to first grant a policy on the client before they can grant a new loan.





- » Once the integration details are entered, the user can click on the “**Get Products**” button on the PAS Setup, which will sync the active products for the branch set on PAS.

If the sync is successful, then **Standalone** will be displayed as an **Active product**:

Application	PAS Setup
General	
CashBox	
Clients	
Employers	
Integration	
DCS (Debt collecting)	
Delter IT connections	
General ledger	
NuCard	
Payment systems	
Signature pad setup	
SMS portal	
VOIP portal	
CPRAS Setup	
PAS Setup	

PAS Setup

PAS Integration

Server URL:

Active Force on new loan Active products:

Username: **Standalone**

Password:

Please contact Delter's Support Department to assist with Setup

🔗 User Permissions

Added user permissions to ease management control for the Standalone module.

- » The user permissions have been added to the General Permission set located at: Setup > Users > Users > *General Permissions* > Insurance > Standalone Policy:

Insurance	
Standalone Policy	
Can Grant	✓
Can Cancel	✓
Can skip the new loan check	✓

- » **Can Grant** – This permission allows a user to create a standalone insurance policy. If this user permission is inactive, they will not be able to create a policy.
- » **Can Cancel** – This permission allows a user to cancel an existing policy on a client's profile.
- » **Can Skip New Loan Check** – Checks if a user has an active standalone policy on new loan creation. If the permission is active, the user can skip the pop-up and proceed with the new loan creation of the loan.



🔗 Standalone Module Client View

Added a new tab labelled **Standalone** on the client's profile:

The screenshot shows a navigation bar with the following tabs: Info, Loans (2), Client, Bank, Employment, NCR Stats, Checklist, Dokument, Payout methods, Voip, Insurance, and Standalone. Below the tabs are buttons for 'New Policy', 'Cancel Policy', and 'Refresh'. Underneath is a table titled 'Active Policies' with columns: Policy Name, Amount, Granted Date, Last Paid Date, Pay Day, Reference, Nupay Mandate ID, Client ID, and Status.

This tab will only be visible if the Standalone integration is active

The Standalone tab is where the user will manage the Standalone policies per client if they have the corresponding user permission active, which includes:

- » **New Policy** – To create a new Standalone policy.
- » **Cancel Policy** – To cancel an active Standalone policy.
- » **Refresh** – Performs a check on the client's profile for active policies and updates the policy data and status on the Active Policies grid.

🔗 New Standalone Policy Creation

- » The user must click on the “**New Policy**” button to create a Standalone policy for the client. This will call the Delter's central Product Add-On Server (PAS), retrieve and display all the available products linked to the branch for selection:

The dialog box is titled 'Register new standalone policy' and contains the following sections:

- Available standalone policies:** A table with columns: Id, Policy Name, Amount, Insurance amount, Max Beneficiaries.

Id	Policy Name	Amount	Insurance amount	Max Beneficiaries
9	NuCover 7500	79.00	25.00	3
10	NuCover 15000	143.00	35.00	3
11	NuCover 25000	188.00	50.00	3
- Maximum no. of beneficiaries: 3**
- Beneficiaries:** Includes fields for Name, Surname, DOB (set to 30/12/1899), and Relationship. Below is a table with columns: Name, Surname, DOB, Relationship. The table is empty with the text '<No data to display>'.

Name	Surname	DOB	Relationship
<No data to display>			
- Payday selection:** Selected Pay Date: 25/12/2021
- Registration info:** Pay Method: NUPAY.TT3, Tracking: No Tracking

Buttons at the bottom: Register Policy (with a green checkmark) and Cancel (with a red X).



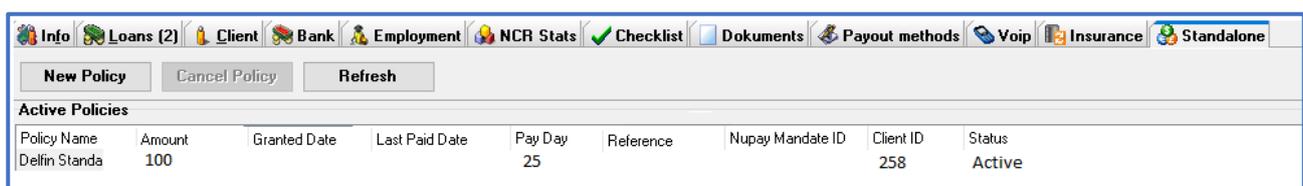
To complete a new Standalone Policy registration:

- » The user must select one of the available Standalone products on the top left.
- » Add the necessary Beneficiaries that must be linked to the policy. The Maximum number of beneficiaries are set per product and will be displayed on the top right of the screen, once a product is selected.

The user can add or edit beneficiaries. A new beneficiary is created by clicking on the plus  icon. The user needs to complete the:

- Beneficiary Name
 - Beneficiary Surname
 - Beneficiary Date of Birth
 - Beneficiary's relationship towards the policy holder
- » **Tracking** – Select the number of tracking days for paysystem collection.
 - » **Repay Method** – Select the preferred DebiCheck registration method for paysystem integration:
 - TT1 Realtime
 - TT3 CS2 and TCC
 - » **Register Policy** button – Will attempt to register the policy with selected options and repayment method.
 - » **Cancel** button – Will cancel the Standalone policy creation process.

Once a policy has been created successfully, the user will be notified with a result message, and it will be displayed on the **Active Policies** grid as shown in the screenshot below:



Policy Name	Amount	Granted Date	Last Paid Date	Pay Day	Reference	Nupay Mandate ID	Client ID	Status
Delfin Standa	100			25			258	Active

All clients may only have 1 active policy at a time

Standalone Policy Cancellation

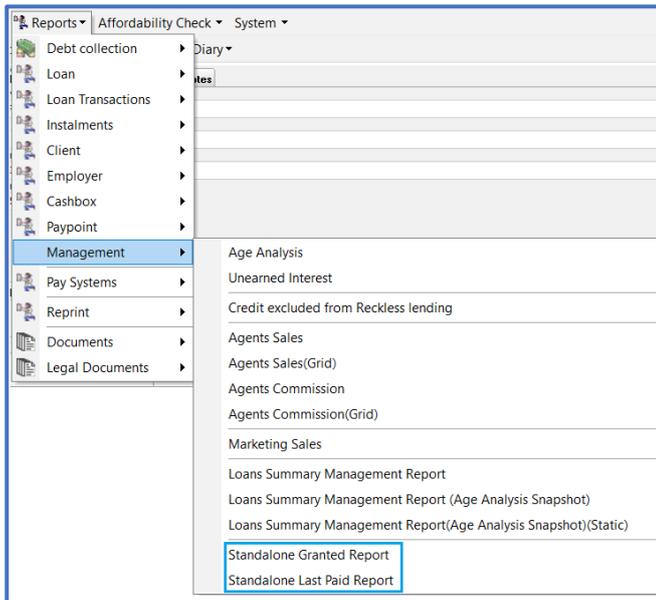
The user can cancel an active policy by clicking on the “**Cancel Policy**” button if they have the permission to do so.

Once the button is clicked, Delfin will initiate the cancellation process which will cancel the policy on all systems and suspend all future instalments and collections with the integrated paysystem.



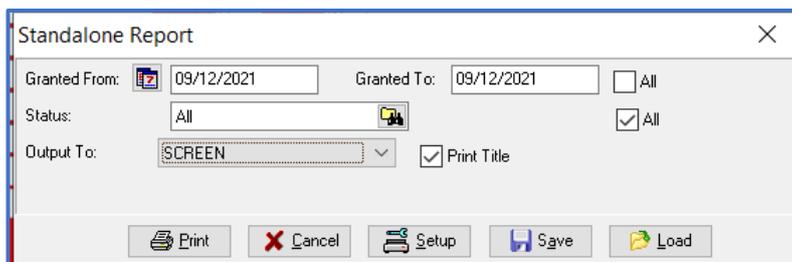
» Standalone Reporting

- » Two new reports have been added for the Standalone module:
 - Standalone Granted Report
 - Standalone Last Paid Report
- » Both reports were added to Reports > Management:



» Standalone Granted Report

- » The Standalone Granted report will show all granted policies, with creation dates product information and the current policy status.
- » The Standalone Granted report can be filtered by:
 - Granted From Date.
 - Granted To Date.
 - Status (Active, Arrears, Lapsed, Cancelled)



- » **Print** button will run report. The below screen will load, and display the reported data depending on the filters used:



Policy					General			
Granted Date	Last Paid Date	Payda	Reference	Status	Nupay Mandate Id	Insurer Name	Product Name	Serial No.
2021-10-25T10:2		25		Cancelled	5611241	Test Ins	Delfin Standalone	1111-1111
2021-10-26T09:2		25		Cancelled	5646851	Test Ins	Delfin Standalone	1111-1111
2021-10-26T20:4		5		Cancelled	5682963	Test Ins	Delfin Standalone	1111-1111
2021-11-23T13:2		25		Cancelled	6369736	NuCover	NuCover 25000	1111-1111
2021-12-14T15:2		25		Cancelled	7185752	NuCover	NuCover 25000	1111-1111
2021-12-21T08:5		25		Cancelled	7367791	NuCover	NuCover 25000	1111-1111
2021-12-02T14:2		1		Cancelled	6906029	NuCover	NuCover 25000	1111-1111
2022-01-06T15:3		25		Active	7740955	NuCover	NuCover 7500	1111-1111
2021-11-17T11:5		25		Cancelled	6267413	NuCover	NuCover 7500	1111-1111
2021-12-14T15:3		25		Cancelled	7185907	NuCover	NuCover 7500	1111-1111
2021-12-14T15:4		25		Cancelled	7186280	NuCover	NuCover 7500	1111-1111

The report will be loaded in Delfin's Grid format with all the standard grid functionalities, like grouping and varous export options.

🔗 Standalone Last Paid Report

- » The Standalone Last Paid report will show all granted policies, with creation dates product information, **last paid date** recorded on the policy and the current policy status.
- » The Standalone Last Paid report can be filtered by:
 - Granted From Date.
 - Granted To Date.
 - Status (Active, Arrears, Lapsed, Cancelled)

Standalone Report ✕

Last Paid From: Last Paid To: All

Status: All

Output To: Print Title

- » **Print** button will run report. The below screen will load, and display the reported data depending on the filters used:

Policy						
Amount	Granted Date	Last Paid Date	Payday	Reference	Status	Nupay Mandate Id
1.00	2021-10-20T15:55:14	2021-12-01T00:00:00	1		Active	5382870
1.00	2021-10-26T13:23:29	2021-12-01T00:00:00	1		Active	5666557
1.00	2021-11-04T16:29:37	2021-12-01T00:00:00	1		Active	5984077
1.00	2021-11-04T16:34:07	2021-12-01T00:00:00	1		Active	5984307
1.00	2021-11-04T16:42:44	2021-12-01T00:00:00	1		Active	5984624
1.00	2021-11-04T16:54:42	2021-12-01T00:00:00	1		Active	5984974
1.00	2021-11-04T17:00:09	2021-12-01T00:00:00	1		Active	5985103
1.00	2021-11-04T17:03:23	2021-12-01T00:00:00	1		Active	5985174
1.00	2021-11-05T07:59:08	2021-12-01T00:00:00	1		Active	5986905

The report will be loaded in Delfin's Grid format with all the standard grid functionalities, like grouping and various export options.

End of Delfin V8.99 Changelog





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